

Welcome to sKids!

Dear Families,

We are delighted to welcome you and your child to our sKids community! We recognise that starting school can be a whirlwind of emotions. Rest assured, our team is here every step of the way to provide support and ensure a seamless and enjoyable transition to 'Big School'!

Inside this welcome pack, you'll find information about our before and after school programmes: **Rise then Shine** and **Stay and Play**. We also introduce you to **Holiday HQ**, our exciting holiday programme which is jam-packed with a variety of activities, incursions and off-site experiences.

At sKids, we are passionate about helping the next generation navigate their tomorrow. We do this by providing industry leading programmes that are designed to enhance children's social and emotional development beyond the school curriculum. Our research shows that out of school care can have long term benefits on children's wellbeing, by setting them up with life skills that prepare them for the future.

What's Inside Your sKids Welcome Pack:



Programme Brochure: Learn more about our programmes, the framework we use and what to expect when your child attends each session. Please be aware that your site may not run every programme, however Holiday HQ can be attended at our other nearby schools. Talk to your Programme Leaders or take a look at the Key Site Information sheet in this pack, to find out what's on at your site!



Key Site Information Sheet: A comprehensive guide to your sKids site, filled with valuable insights, policies, and guidelines to ensure a smooth journey with sKids.



OSCAR Subsidy Factsheet: Detailed information about the Out of School Care and Recreation (OSCAR) Subsidy, how to apply, and what it could mean for your family.

As a special welcome to sKids, your child will receive a 'Hello Token' from us on their first day at sKids during Term 1 2025! Enrol and book today to get a sKids branded bag tag and sticker sheet when your child joins our programme!

Together, let's embark on this enriching journey of growth, discovery, and fun. We're thrilled to be a part of your child's adventure and look forward to many memorable moments ahead.

Kind regards,
The Team at sKids

Have more questions?

Our Customer Service Team are here to help!

Email: hello@skids.co.nz

Phone: 0800 274 172



How can Out of School Care support your child's development?



Social Development

Monash University research found that our Adventure Programme scored highly on learning outcomes relating to identity, social connection and wellbeing. 90% of children reported that our Out of School Care programme helped them look after themselves and their friends, a key indicator of wellbeing.



Life Skills

We give children the opportunity to learn about and practice important life skills like cooking, cleaning, taking care of the environment and extending on what's taught in the classroom.



School Readiness

Starting school can be daunting for kids. At sKids, we welcome new starters with open arms. Our programmes help set children up for the best possible day ahead at school and create an environment where friendships and playfulness can thrive outside of the classroom.



Having FUN!

We know fun plays a huge factor in positive learning and development. Our Adventure Programme has been designed with the child's needs at the forefront.

Our programmes are eligible for the OSCAR subsidy!

What is the OSCAR subsidy?

The Out of School Care and Recreation (OSCAR) subsidy is a payment from Work and Income New Zealand (WINZ) to help families cover the costs of before and after school care and holiday programmes.

How much could I get?

Get up to 20 hours free per week of before and after school care, or up to 50 hours free per week of Holiday Programme.

How can I learn more?

Refer to our OSCAR subsidy factsheet for more information on eligibility criteria and how to apply, or scan the QR code below!



Scan to learn more about the OSCAR Subsidy


skids



Scan to sign up to our emails

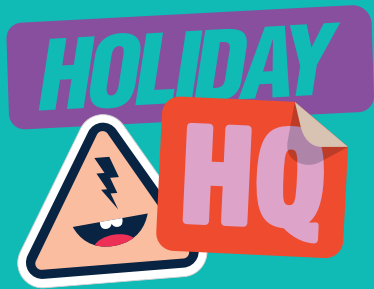

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Get a head start with Out of School Care at sKids!



A place for children to play, connect and grow.





Holiday HQ is the place to be while school is out! With a new theme each school holidays, you can count on a variety of exciting activities every day.

From arts and crafts to sports and STEM, we've made sure no two days are the same. We're the experts in fun!

At Holiday HQ, we offer a range of special experiences tailored to spark imagination and creativity. Check out our experience types below!



Craft your own unique creation and take it home as a Holiday HQ souvenir!



Experience special performances, games, or activities delivered right to your site by experts.



Gear up for exciting trips to amazing destinations! Explore the cinema, wildlife centres, historical sites, and more.



Unlock your child's potential at sKids with our **Adventure Programme!**

Join us in the mornings for Rise then Shine and in the afternoons for Stay and Play.

Choose your **ADVENTURE**

One of the many ways we support children's development is by giving them the opportunity to express themselves through play.

Why Choose Our Adventure Programme?

- Backed by research into child development
- Created in partnership with experts
- Children learn essential skills and build confidence
- Supports key developmental milestones

7 Adventure Categories

Our Adventure Programme offers seven exciting categories, each packed with fun activities for children to explore and enjoy.



Discover a range of activities specially designed to help you feel good by boosting happiness, mindfulness, and well-being.



Super fun and sporty sessions designed to develop essential skills for a lifetime of active living.



Join in fun games, thrilling challenges, and exciting group activities to build team skills for life.



Embark on a journey to become a better global citizen and protect our planet by exploring the world around us.



Explore the tasty world of food and nutrition through fun and interactive experiences.



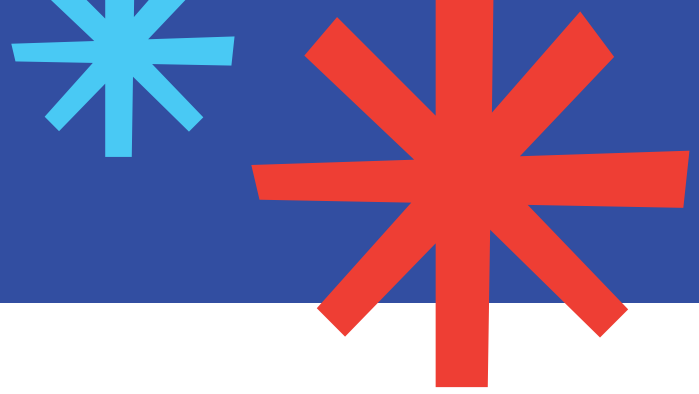
Let your imagination soar as we engage in creative activities that combine expressive arts, materials and crafts.



Explore the wonders of the world with hands-on STEM activities.

Learn more about our
Adventure Programme





Glen Eden

Key Site Information

sKIDS provides fun, play-based learning experiences for your children before school, after school, and during holidays. Whether your child attends daily or occasionally, each visit is an exciting adventure!

Term Programme

At sKIDS, we are proud to run the **'Adventure Programme'**, an industry leading framework designed to nurture children's potential through play. Our Adventure Programme consists of seven fun-filled categories where children learn how to interact with others and reach key developmental milestones.

Our after-school programme **'Stay and Play'** is the perfect opportunity for children to participate in fun activities, build close friendships and wind down after a busy day at school.

Holiday Programme

'Holiday HQ', the ultimate kids' holiday programme, breaks the school routine with unique experiences at select sites. Each day brings new excitement with diverse themes, engaging activities, and entertaining incursions and excursions for an unforgettable break.

sKIDS Glen Eden Website

Visit www.skids.co.nz/glen_eden to find our contact details, Term & Holiday Programme schedules, and links and pricing on our booking system, Enrolmy. Bookmark this page on your phone for easy access!

Making a Booking

On www.skids.co.nz/glen_eden, you'll find links to our booking system on Enrolmy, for each term and holiday programme. Here's how it works:

- **Term:** Choose between a recurring booking (same day every week) or a casual booking (irregular/one-off) for your child.
- **Holidays:** Select the specific days you need during the school holidays.

We also offer sibling discounts or a prompt payment discount if you pay online by debit/credit card at time of booking. Whichever discount is greater, we'll apply it to your booking to help you save more.

OSCAR Subsidy

Did you know our programmes are eligible for the OSCAR Subsidy? Eligible families can get up to 20 hours free care during the school term and up to 50 hours free care during the school holidays. Check www.skids.co.nz/OSCAR for more information.

Team Members

Our team, selected to meet community needs, serves as a genuine extension of the school and family home. You'll be welcomed by our sKIDS Glen Eden team, led by Programme Manager Maktalina. We are proud to offer industry-aligned training and professional development through our sKIDS Academy. This sector-leading initiative supports our team with essential and refresher training, workshops, and on-the-job assessments before they begin working with us. Our dedicated team members also hold current first aid certifications and are thoroughly vetted to ensure they are fully prepared to care for your child.





Future Ready

We understand the importance of an easy transition between school and skids for the children in our care. At skids we engage with both your school and the school community in the design and structure of our programmes to ensure our programme aligns with the values, priorities and requirements of your school and community and to the interest and needs of the children in our care.

School Partnership

We are committed to providing programmes that engage and support the children in our care in gaining knowledge, skills and developing positive interactions that will contribute to their success and wellbeing today and in the future. This is reflected in our researched and industry leading Adventure Programme, Collab and Holiday HQ. We continually adapt our programme to meet the needs of our school and communities and we engage regularly with families for feedback and ideas.

Child Information

With over 28 years of experience in the out of school care sector, we are proud of our reputation for excellence in operational safety and quality of programmes. We have specifically developed systems and real time reporting for any safety measures across our programmes. When enrolling your child, we kindly ask you to provide detailed information including primary care contacts, dietary needs and allergies, medical administration and any special considerations that we should be aware of. This helps our staff prepare the programme for your child, and access important information when required. For any medical administrations, we ask that a primary caregiver complete a form on site with our team.

Food

Our food menu is created to provide your child with nutritious options that prepare them for a great day ahead or satisfy a hungry tummy after a long day at school! We consider the community of our children in our programme, and cater to allergies and cultural needs where possible.

What to Expect?

To ensure the safety of children in our care, we kindly ask you to sign your child in and out using our tablet or by scanning a QR code located on the parent's table. When starting a programme for the first time, our team members will drop off and pick up your child from their classrooms until they feel confident doing it on their own. During their first week, your child will be introduced to all the other children, shown around the programme, and paired with an older buddy to help them adjust to our programme.

Late Fee

To help accommodate your busy schedules, we offer a 5-minute grace period for late collections and early drop-offs. If you need a bit more time, a fee of \$1.00 per minute will apply after the programme session ends. For short sessions, if the extra time exceeds 15 minutes, we'll automatically change your booking to the longer session.

Cancellation Policy

To ensure we can provide the best experience for your children, we kindly ask that any cancellations be made at least 72 hours (3 working days) before the session starts to avoid charges.

If your child is unwell and it is less than 72 hours ahead of your booking, please notify our programme team directly via the site email or message. If you are unable to provide 72 hours notice due to an unwell child, we kindly request a medical certificate to enable a credit.

Change Policy

We realise plans can change, so if you need to move a booking to another day or switch to a different session, please notify our customer service team at least 24 hours before the session to avoid charges for your booking. Email us at, hello@skids.co.nz

More Info

We're here to help! For more information about our services, feel free to reach out to our customer service team at hello@skids.co.nz or give us a call at 0800 274 172. You can also explore our Family Handbook for detailed information and check out our FAQs for answers to common questions, www.skids.co.nz/FAQ

skids OSCAR Subsidy Fact Sheet

This fact sheet contains key information about:

- The OSCAR Subsidy
- The application process for the OSCAR Subsidy
- How the skids team can assist you throughout the application process.

What is the OSCAR Subsidy?

The Out of School Care and Recreation (OSCAR) Subsidy is a payment from Work and Income New Zealand (WINZ) to help families cover the costs of before and after-school care (up to 20 hours per week) and school holiday programmes (up to 50 hours per week).

Eligibility criteria: Who can get it?

As a parent or caregiver, you can check if you meet the following criteria to apply for the OSCAR Subsidy:

- You must be the primary caregiver of the child on a permanent basis.
- You need to be a New Zealand citizen or permanent resident.
- Your family's annual household income should fall within a range, depending on how many children you have. Visit skids.co.nz/OSCAR-threshold to view the income threshold table.



Additionally, you must meet ONE of the following situations:

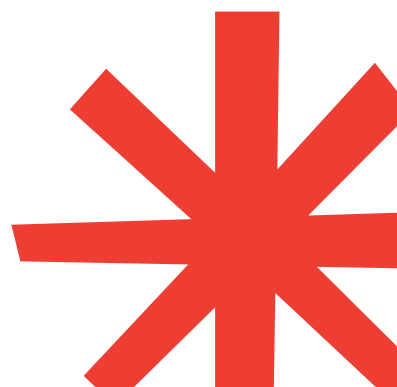
- Employment: You are working.
- Education: You are studying or in an approved training course.
- Work and Income Directive: You are participating in an activity by Work and Income.
- Shift Work: You work night shifts.
- Health: You are seriously ill or disabled.
- Childcare: You are caring for a child who is hospitalised or receiving the Child Disability Allowance.

For full eligibility criteria, visit skids.co.nz/OSCAR-eligibility for the official WINZ page.

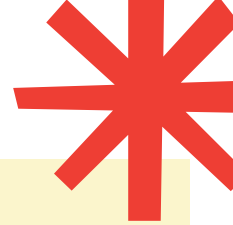
How much subsidy could I receive?

- You can view the MSD online guide to estimate your subsidy. Visit skids.co.nz/MSD-check to use the online tool.
- Call WINZ on 0800 559 009

Important: If you make a booking and are not approved by WINZ, you are responsible for paying for the bookings in your account.



Application Process:



First Time OSCAR Subsidy Applicant (Two forms to submit)

1. Create a sKids booking for your child for the current or upcoming Term/Holiday period
 - For the payment option, select "Regular bank payments every two weeks."
2. Gather the following documents to before starting your application
 - Personal ID.
 - 2 documents for proof of address.
 - If you were born overseas - citizenship certificate, a passport with residence class, or permanent residence.
 - Birth certificate for the children you are applying for.
 - Proof of other income (if any)
 - If applying for medical reasons - proof from your doctor with the number of childcare hours you require.
 - Your full set of business accounts if you have your own business.
3. Complete Childcare Assistance application form (pg. 1-24 only)
 - Fill out the application form skids.co.nz/application
 - Once complete, email it to us at Hello@skids.co.nz so we can complete the supervisors section of the form (pg. 24-28).
 - Once our team has completed the supervisors section of the form, we will submit to WINZ and email you with confirmation of submission.

Once WINZ approves the Childcare Assistance application form, you will receive the OSCAR Subsidy for your booking for the current Term or Holiday Programme.

For future bookings e.g. next Holiday Programme or Term: You will need to complete the OSCAR Subsidy Declaration form (see Step 4)

4. Complete OSCAR Subsidy Declaration form (pg. 1-2 only)
 - Fill out the declaration form skids.co.nz/declaration
 - Once complete, email it to us at Hello@skids.co.nz so we can complete the supervisors section of the form (pg.3-4).
 - Once our team has complete the supervisors section of the form, we will submit to WINZ and email you with confirmation of submission.

Existing OSCAR Subsidy Applicant (One form to submit)

1. Create a sKids booking for your child for the current or upcoming Term/Holiday period
 - For the payment option, select "Regular bank payments every two weeks."
2. Complete OSCAR Subsidy Declaration form (pg. 1-2 only)
 - Fill out the declaration form skids.co.nz/declaration
 - Once complete, email it to us at Hello@skids.co.nz so we can complete the supervisors section of the form (pg.3-4).
 - Once our team has completed the supervisors section of the form, we will submit to WINZ and email you with confirmation of submission.



Whether you are a new or existing applicant, you need to reapply for the OSCAR Subsidy every term and holiday period by submitting the Subsidy Declaration form each time. Bookings and subsidies do not automatically carry over.

Please note, the decision to approve or decline an application for the OSCAR Subsidy is made by WINZ. Our team members can't advise whether your application will be approved or not.

Frequently Asked Questions

What happens after I submit my form?

WINZ will review applications and communicate directly with you if further information is required. You will receive an email and letter from WINZ confirming they have received the application and the outcome of your application.

What if I don't get approval?

Call WINZ on 0800 559 009. sKids cannot provide information on how/why applications are approved or declined.

Important: If your application is not approved, you are responsible for paying for the bookings in your account.

Where can I get updates about my subsidy application?

To receive the latest updates on your OSCAR Subsidy application, call Work and Income New Zealand (WINZ) on 0800 559 009.

Do I need to reapply?

Yes, you need to reapply for the OSCAR Subsidy for every Term and Holiday Programme care you need. Bookings and subsidies do not automatically carry over.

How does the payment work?

The hourly rate paid to the provider is determined by your family's income threshold and the number of children in your family. It is paid directly to us as the provider.

Does the OSCAR Subsidy payment show on my booking statement?

You will receive a monthly 'Outstanding Balance Statement' from sKids that summarises any unpaid invoices and the total amount owing. Any payments you make or by WINZ will be deducted from the total outstanding balance amount.

Why didn't I receive an OSCAR Subsidy for the school holidays?

Ensure you have submitted the 'OSCAR Subsidy Declaration form' for the Holiday Programme. You need to reapply for the OSCAR Subsidy for each Term and Holiday Programme care you book your child in.

Can I get backdated payments?

Contact WINZ to see if you are eligible to receive backdated payments if WINZ has advised you are approved to receive an OSCAR Subsidy. "We (WINZ) can grant you the financial assistance you're entitled to from the date you first contact us, or the date your childcare started, whichever is later if you complete your application within 20 working days of that date."

Where can I find resources?

Visit skids.co.nz/oscar to find the application forms, or visit the Work and Income New Zealand website skids.co.nz/WINZ-OSCAR for more information.

When should I apply?

We recommend you apply at least 4 weeks before you need the subsidy to start. Subsidies are only applied to dates that your children have been booked for, so it is recommended that you book in for as many dates as required or for the whole term.

What do I do if I can't scan the form myself?

Give your form to one of our team members and they will email it to hello@skids.co.nz on the day they receive the form, on your behalf.

sKids OSCAR Subsidy Responsibility

Completing the OSCAR Subsidy application process is ultimately the primary caregiver's responsibility. Our sKids Customer Service team completes the supervisor's page within the application and confirms your booking. They are authorised to sign the 'OSCAR Subsidy Declaration' forms, and the 'Childcare Assistance' application form on behalf of sKids.

Our Customer Service team will:

- Complete the Childcare Provider's section – Childcare Assistance (pg. 25-28), or the OSCAR Subsidy Declaration (pg. 3) within 3 business days and return the form to you or send the completed form to WINZ if no further action is needed from you.
- Respond to your application email within 3 business days.

Need help applying? We're here to help you.

If you need help applying for the OSCAR Subsidy, don't hesitate to contact us.

Email: Hello@skids.co.nz

Phone: 0800 274 172

Questions about the OSCAR Subsidy?

Contact [Work and Income New Zealand](https://www.workandincome.govt.nz) for any specific questions regarding the OSCAR Subsidy, your application, or other general questions, on 0800 559 009.

